

025000-073



## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

### **Mail Stop Amendment**

In re Patent Application of

Thomas Howard Bateman et al. Application No.: 10/663,740

Filing Date:

Sir:

September 17, 2003

Group Art Unit: 2116

**Examiner: STEFAN STOYNOV** 

Confirmation No.: 2659

Title: METHOD AND SYSTEM FOR COORDINATING DATA AND VOICE COMMUNICATIONS VIA

CUSTOMER CONTACT CHANNEL CHANGING SYSTEM

#### AMENDMENT/REPLY TRANSMITTAL LETTER

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Enc	losed is a reply for the above-identified patent application.					
	A Petition for Extension of Time is also enclosed.					
	Terminal Disclaimer(s) and the \$65.00 (2814) \$130.00 (1814) fee per Disclaimer due under 37 C.F.R. § 1.20(d) are also enclosed.					
	Also enclosed is/are					
	Small entity status is hereby claimed.					
	Applicant(s) requests continued examination under 37 C.F.R. § 1.114 and enclose the \$395.00 (2801) ☐ \$790.00 (1801) fee due under 37 C.F.R. § 1.17(e).					
	Applicant(s) requests that any previously unentered after final amendments <u>not</u> be entered. Continued examination is requested based on the enclosed documents identified above.					
	Applicant(s) previously submitted					
-	on, for which continued examination is requested.					
	Applicant(s) requests suspension of action by the Office until at least, which does not exceed three months from the filing of this RCE, in accordance with 37 C.F.R. § 1.103(c). The required fee under 37 C.F.R. § 1.17(i) is enclosed.					
	A Request for Entry and Consideration of Submission under 37 C.F.R. § 1.129(a) (1809/2809) is also enclosed.					

Attorney Docket No	025000-073	
Application No.	10/663 740	

×	No additional claim fee is required.
	An additional claim fee is required, and is calculated as shown below.

AMENDED CLAIMS							
	No. of Claims	Highest N of Claim Previous Paid Fo	is ly	Extra Claims		Rate	Additional Fee
Total Claims		MINUS	=	0	×	\$50.00 (1202) =	\$ 0.00
Independent Claims		MINUS	=	0	x	\$200.00 (1201) =	\$ 0.00
If Amendment adds n	nultiple depen	dent claims,	add \$	360.00 (1203)			
Total Claim Amendment Fee					\$ 0.00		
Small Entity Status claimed - subtract 50% of Total Claim Amendment Fee \$ 0				\$ 0.00			
OTAL ADDITIONAL CLAIM FEE DUE FOR THIS AMENDMENT \$				\$ 0.00			

A check in the amount of	of is enclosed for the fee due
Charge	to Deposit Account No. 02-4800.
Charge	to credit card. Form PTO-2038 is attached.

The Director is hereby authorized to charge any appropriate fees under 37 C.F.R. §§ 1.16, 1.17, 1.20(d) and 1.21 that may be required by this paper, and to credit any overpayment, to Deposit Account No. 02-4800. This paper is submitted in duplicate.

Respectfully submitted,

**BUCHANAN INGERSOLL PC** 

P.O. Box 1404 Alexandria, Virginia 22313-1404 (703) 836-6620

Date: December 20, 2005

Ву

Registration No. 28,510

# IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re P	atent Application of	Mail Stop Amendment
Thoma	as Howard Bateman et al. )	Group Art Unit: 2116
Applic	eation No.: 10/663,740 )	Examiner: STEFAN STOYNOV
Filed:	September 17, 2003	Confirmation No.: 2659
For:	METHOD AND SYSTEM FOR COORDINATING DATA AND VOICE COMMUNICATIONS VIA CUSTOMER CONTACT CHANNEL CHANGING SYSTEM	

## **AMENDMENT**

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In response to the Office Action dated September 20, 2005, please amend the aboveidentified patent application as follows:

Remarks begin on page 2 of this paper.